

vSAN Reset

1- Upload the attached script to the vCenter via sftp.

2- Access the vCenter via ssh and enable ssh shell:

- Log in as an administrative user, such as root.
- Type shell.set --enabled true and press Enter.
- Type shell and press Enter.

3- Make sure the script is executable:

```
# chmod +x erase_fileservice_config.py
```

4- Run the script:

```
# python ./erase_fileservice_config.py -U 'administrator@vsphere.local' -P 'vCenter_password' -u 'root' -p 'root_password' -d 'VxRail-Datacenter' -c 'VxRail-Virtual-SAN-Cluster-xxxxxxxxxxxxxxxxxxxxxxxxxxxx'
```

The script parameters:

```
-U vcUser  
-P vcPassword  
-u esxUser  
-p esxPassword  
-d datacenterName  
-c clusterName
```

I extracted some of the parameters from the logs. If any of them is wrong please change it.

5- Wait until the script returns "Erase file service config complete" then try to reconfigure the file service again.

6- If it fails again, please collect new logs from the hosts and their managing vCenter then upload to SR.

```
python ./erase_fileservice_config.py -U 'administrator@vsphere.snowlab.tech' -P 'CHANGEME!' -u 'root' -p 'CHANGEME!' -d 'SnowLab' -c 'CL01'
```

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